



सत्यमेव जयते

Embassy of India
Kuwait

Monthly Labour Bulletin



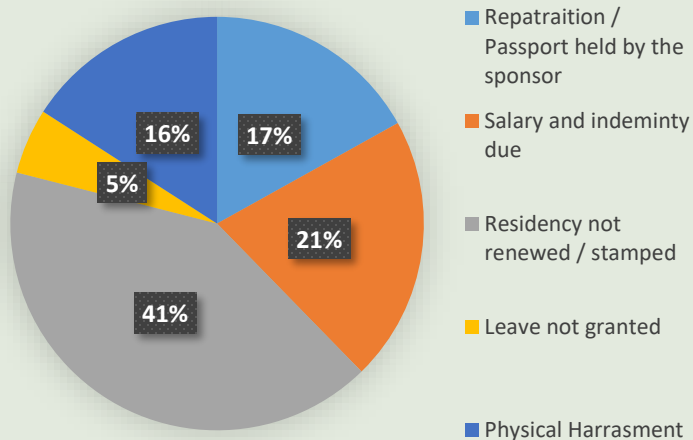
Brief Facts:

As per latest official statistics, total 10,29,861 Indian nationals are residing in the state of Kuwait. They are present in all segments of society in Kuwait and are considered largely as disciplined, hardworking, and law-abiding. By and large, the Indian workforce is well regarded by the Kuwaitis due to their sincerity, hard work, peaceful and law-abiding nature. Around 90 % of the population is employed in various fields such as Government sector, private sector, Independent business and domestic sector.

Labour Complaints:

Total 390 Labour complaints received during July 2021 and 213 were resolved during the month.

Various Labour complaints categories during July 2021



Food packets distribution in the Embassy:

Since September 2020, Embassy has been distributing lunch packets to the distressed Indian workers visiting the Embassy. 560 food packets were distributed during July 2021.



Fortnightly medical camp at Domestic workers shelter:

At the Domestic workers' shelter, we take care of distressed Indian male and female workers and provide food, clothes and other basic amenities, while their grievances are resolved in coordination with concerned authorities.



For more information, please visit our website www.indembkwt.gov.in - Labour

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Ambassador's visit to Shelter:



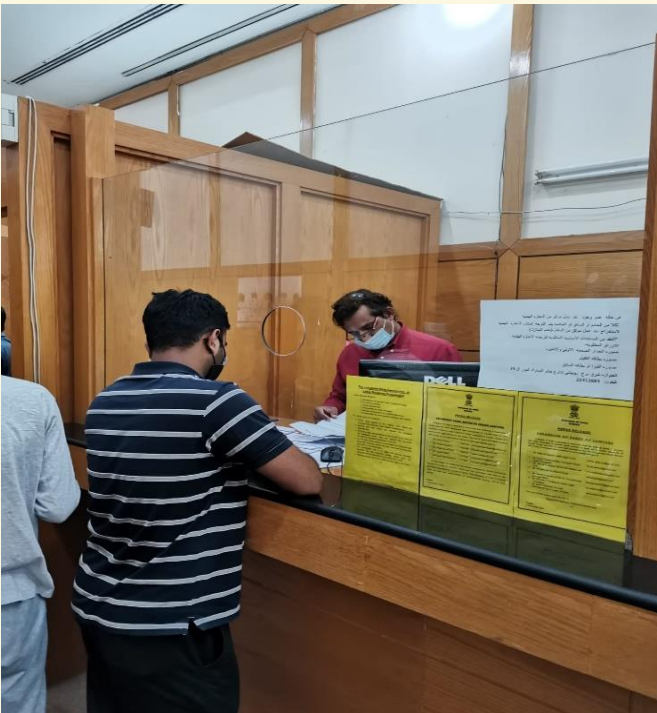
DLO visit by Labour Wing officials:



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Complaint registration and assistance:



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Air tickets from ICWF:

Embassy has been providing Air tickets to stranded Indian nationals returning to India through Indian Community Welfare Fund (ICWF). 71 Indians were provided air tickets during July 2021



Helpline numbers of Labour Wing:

S. No	Categories	Contact No.
1	Female Domestic Workers (VISA 20)	65501754
2	(VISA 14,18) & Male Domestic Workers (VISA 20)	65501769
3	Normal Helpline	65807695
4	Issues faced by Domestic Workers (VISA 20) (for direct call and WhatsApp)	51759394 55157738

Distribution of Essential Items to Detention/Deportation Centre Inmates:



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PAM (Shoun) offices in Kuwait

The Labor Relations Department under Public Authority of Manpower (PAM) receives labor complaints of the Private Sector (Visa Article 18) through six (6) Regulatory Units located in the governorates of the State of Kuwait.

1. Ahmadi Governorate (the unit Headquarters in South Sabahiya).
2. Mubarak Al-Kabeer Governorate (the unit Headquarters in Ahmadi area, opposite to the Ahmadi Hospital).
3. Farwaniya Governorate (the unit Headquarters in Abu Fatira area, next to Abu Fatira Co-op).
4. Hawalli Governorate (the unit Headquarters is in Salmiya, behind Salmiya Fire Station).
5. Capital Governorate (the unit Headquarters in Sharq area, behind Behbahani complex).
6. Jahra Governorate (the unit Headquarters in Jahra area, behind the Main Jahra Co-op).

Note: Labor complaints are received according to the Labour Unit, where the file of the employer is affiliated to, in addition to the Central Administration Department in Abu Fatira which next to the Abu Fatira Co-op.

FAQs:

Q. I am under Article 20 Visa. I am facing trouble with my sponsor. I do not want to work with him anymore. What should I do?

Answer: - You can visit the Embassy and register your complaint with the Labour Wing. We will guide you about the complete process to be followed for resolution of your grievance.

Q How can I come back to Kuwait?

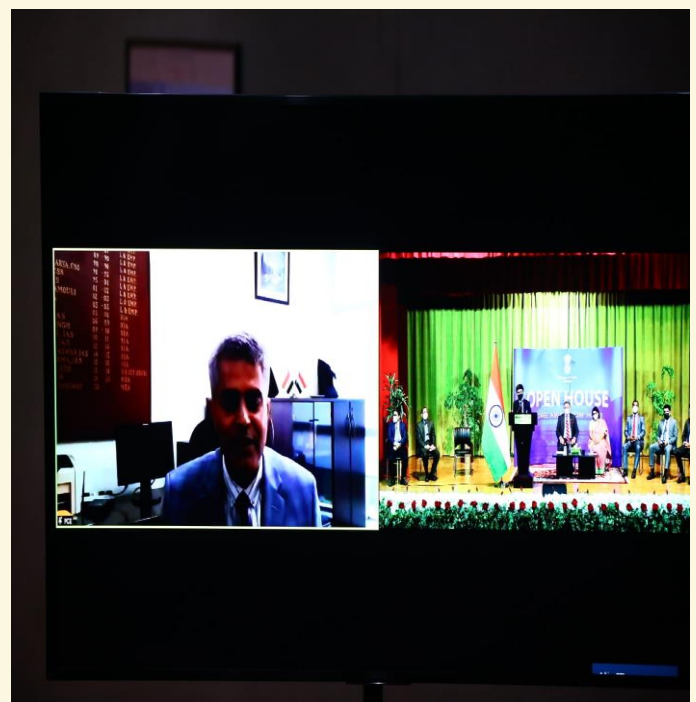
Answer: Kuwait has not yet allowed entry of Indian nationals directly. However, you can come to Kuwait through a third country with following requirements:

- Valid residency or Visa of Kuwait
- Fully vaccinated with Kuwait approved vaccines. To be uploaded on MOH website
- Green tick after uploading on immune/Kuwait mobile ID application and registration on Shlonik and Kuwait-mosafer platform
- Domestic workers has to register on belsalamah portal

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Virtual Open House in the Embassy:



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